

Support offered for parents and pupils at MPS

Concern (from parent or school)	Support from	Who to speak to first
Settling in to school	Class teacher and Teaching Assistant	Class teacher
Behaviour of own child or other children including bullying issues	Pastoral Support Officer Class teacher Teaching Assistant	Sue Harris, Pastoral Support Officer and/or Class teacher
Learning needs <i>This may be because you feel your child is not making progress, has some special or additional need or is not being challenged enough</i>	Class teacher Sarah Howell or Sam Birnage Special Educational Needs co ordinator (SENCO)	Class teacher Deputy Headteachers Anita Jones
English language acquisition	Class teacher English as an Additional Language leader	Class teacher Lucy Read
Family issues and difficulties	Pastoral Support Officer Clinical Psychologist	Sue Harris (Pastoral Support Officer) Sarah Howell (or SENCO) who can refer or signpost to CAMHS
Attendance difficulties/issues	Pastoral Support Officer RBKC Early Help Officer	Sue Harris Janice Alexander
Feeling isolated as a parent/family	Class representatives Friday morning parent group	Teacher Class representatives

